

UNITED STATES OF AMERICA
BEFORE THE FEDERAL TRADE COMMISSION

COMMISSIONERS: Edith Ramirez, Chairwoman
Julie Brill
Maureen K. Ohlhausen
Joshua D. Wright
Terrell McSweeney

In the Matter of)
)
)
Jerk, LLC, a limited liability company,)
also d/b/a JERK.COM, and) DOCKET NO. 9361
)
John Fanning,)
individually and as a member of)
Jerk, LLC.)
)
)

EXHIBITS TO COMPLAINT COUNSEL'S STATEMENT OF MATERIAL FACTS
AS TO WHICH THERE IS NO GENUINE ISSUE FOR TRIAL

CX0610

MARKED CONFIDENTIAL

Record # 68 / Consumer Sentinel Network Complaints	
Reference Number: [REDACTED]	Originator Reference Number: [REDACTED]
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: [REDACTED] would also like to know who posted these pages so I can report them to the proper legal authorities.	
Data Reference:	
Entered By: BBBCOCA-USER	Entry Date: 7/10/2012
Updated By:	Updated Date:
Complaint Source: BBB CA Colton	Product Service Code: Other (Note in Comments)
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 7/10/2012	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: [REDACTED]	Last Name: [REDACTED]
Address 1: [REDACTED]	Address 2: [REDACTED]
[REDACTED]	State: [REDACTED]
[REDACTED]	[REDACTED]
Home Number:	[REDACTED]
Fax Number:	Ext:
Email: [REDACTED]	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Jerk.com	
Address: [REDACTED]	
City: [REDACTED]	[REDACTED] [REDACTED]
ZIP: [REDACTED]	Country: United States
[REDACTED] Mail:	URL: http://www.jerk.com

Area Code: 781	Phone Number: [REDACTED]
Ext:	
Representative Name:	Title:

CX0611

MARKED CONFIDENTIAL

REDACTED IN ITS ENTIRETY

CX0612

MARKED CONFIDENTIAL

REDACTED IN ITS ENTIRETY

CX0613

MARKED CONFIDENTIAL

Record # 199 [REDACTED] Sentinel Network Complaints	
Referen Number: [REDACTED]	Originator Reference Number: [REDACTED]
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I have never signed up at this website and have no idea how they received a picture of me to put on the website jerk.com. [REDACTED]	
Data Reference:	
Entered By: BBDC-USER	Entry Date: 10/17/2011
Updated By:	Updated Date:
Complaint Source: BBB DC Washington	Product Service Code: Social Networking Service
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 10/17/2011	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: [REDACTED]	Last Name: [REDACTED]
Address 1: [REDACTED]	Address 2: [REDACTED]
City: [REDACTED]	State: [REDACTED]
Zip: [REDACTED]	Country: [REDACTED]
Home Number:	Work Number: [REDACTED]
Fax Number:	Ext:
Email: [REDACTED]	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Jerk.com	
Address: [REDACTED]	State/Prov: [REDACTED]
City: [REDACTED]	Country: [REDACTED]
ZIP: [REDACTED]	URL:
Email:	Phone Number:
Area Code:	
Ext:	
Representative Name:	Title:

CX0614

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REDACTED IN ITS ENTIRETY

CX0615

MARKED CONFIDENTIAL

REDACTED IN ITS ENTIRETY

CX0616

MARKED CONFIDENTIAL

REDACTED IN ITS ENTIRETY

CX0617

MARKED CONFIDENTIAL

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CX0629

DECLARATION OF [REDACTED]

1. My name is [REDACTED]. I am a United States citizen over age 18.

I declare as follows:

2. In the summer of 2009, after I finished my freshman year at [REDACTED], a friend introduced me to his neighbor John Fanning. Mr. Fanning invited me to work on a website of his called jerk.com in the capacity of an internship. I had no formal or contractual agreement with the company. I sent emails to and received emails from Mr. Fanning through the email address john[REDACTED]. I did not send emails using Mr. Fanning's email address, and to my knowledge, all emails that I received from Mr. Fanning were authored by him.

3. Jerk.com was a reputation management website that was intended to allow people to post reviews of others on the site and one of the features was the user ability to vote for people as either "jerks" or "saints" based on your knowledge of them. The site was already available online when I began working with John Fanning in July 2009.

4. Attached as [REDACTED] **Attachment A** is a true and correct copy of a draft PowerPoint presentation that I contributed to describe Jerk.com to potential investors based on my discussions with John Fanning and others on the team. Attached as [REDACTED] **Attachment B** is a true and correct copy of a Wikipedia entry describing Jerk.com that I was asked to do a first draft for. I recall the entry being submitted to Wikipedia but it was denied and to my knowledge, was never published on Wikipedia.

5. Jerk, LLC was the company behind the Jerk.com website. I do not know exactly who managed Jerk, LLC, but it was my perception that John Fanning was the person in charge of jerk.com. Since I worked on a few NetCapital Projects, I assumed Mr. Fanning's company, NetCapital, to be Jerk LLC's parent company. I believe that NetCapital was an incubator for

several start-up projects. Attached as [REDACTED] Attachment C is a chart created by me showing several projects connected to NetCapital. I created this as a personal working document to try and understand how various NetCapital projects fit together. This document was for my personal use and while I may have shown it to John Fanning, it was never approved or confirmed by him.

6. John Fanning had several other college students working on Jerk.com, including [REDACTED], a classmate of mine at [REDACTED]. I contributed to the project out of John Fanning's home during the Summer of 2009. Towards the end of this summer, I met [REDACTED] through John Fanning. I continued to contribute to the Jerk project with [REDACTED] during the first few months of my Sophomore year at college.

7. In addition to these students, John Fanning also had a Romanian website development company named Software Assist working on the Jerk website. My contact at Software Assist was a person named [REDACTED], whom I was informed to be the manager of the firm in Romania. John Fanning introduced me to [REDACTED].

8. I primarily served as a designer for jerk.com. Jerk.com had already established a website and visual brand identity before I started working, and my work iterated on top of this existing work. Some of my specific duties included creating logos and static image compositions for the website that I then passed on to [REDACTED] for development. I did not write any code for jerk.com. I participated in brainstorming discussions on the website's strategy with John Fanning and other people on the team.

9. When I worked on Jerk, the website was comprised primarily of profiles of individual people. I believed these profiles were created by the Jerk.com users. To my understanding, the organic growth of Jerk.com

profiles would increase traffic to the website, which would help raise the value of Jerk LLC.

10. One way of driving traffic to the site was to have Internet users visit Jerk.com to create profiles. Jerk.com users could use the Facebook Connect API to add their friends to Jerk.com. Jerk.com included a feature called “Find People I know.” That feature functioned by inviting website visitors to sign into Jerk.com either through their Facebook account, or through their email service provider. To my understanding, when website visitors signed into Jerk.com through Facebook, Jerk.com gained access to that visitors’ Facebook friends lists and generated profiles on Jerk.com for all of them. Attached as [REDACTED] **Attachment D** is a copy of Jerk.com website code that I downloaded during the summer of 2009. I do not know who created this code, but I assume it was written by developers at Software Assist since [REDACTED] was the person who provided me the credentials to access Jerk.com’s code via File Transfer Protocol. The reason I had this code was because I was interested in teaching myself about HTML and CSS at the time, and this was a simple way for me to learn from a working example. I do not recall contributing code back to the Jerk.com codebase.

11. Around August 2009, I noticed that thousands of new profiles per day were being added to Jerk.com – a much higher pace than before. I had access to a dashboard that showed website visitor traffic and activity on Jerk.com. I found this marked growth in new profiles surprising because this profile growth did not match the website’s traffic, which wasn’t growing dramatically. I recall seeing many duplicate profiles of individuals on Jerk.com, so it may have been possible that the profile growth I was seeing did not reflect unique profiles. Regardless, this profile growth struck me as odd and it occurred to me that perhaps Jerk was using other means to generate profiles. I emailed [REDACTED] to inquire about the growth and

ask him about its true source. Attached as [REDACTED] **Attachment E** is a true and correct copy of my August 18, 2009, email exchange with [REDACTED] about the profile creation. [REDACTED] response to my email did not describe the means by which Jerk.com profiles were generated, but he confirmed that jerk.com profiles came from Facebook. It remained unclear to me whether these new profiles were being created by Jerk users using the Facebook Connect API or if the developers in Romania were using some other means to create profiles.

12. In September 2009, I expressed my concerns to Mr. Fanning about the way Jerk.com was using information from Facebook to create profiles on Jerk.com. Specifically, I was concerned that Jerk, by using Facebook users' profiles to build its own profiles, was storing Facebook information for longer than Facebook's Developers Terms of Use permitted. Attached as [REDACTED] **Attachment F** is a true and correct copy of my September 14, 2009, email exchange I had with John Fanning about this concern.

13. In mid-fall 2009, I decreased my involvement with Jerk.com. I had returned to school and I also didn't want to continue working on the website. I had concerns about the source of the Jerk profiles as well as user privacy. I was raising these concerns with John Fanning, but neither he nor his developers were giving me answers that made me feel confident.

14. After I distanced myself from Jerk.com, I continued working on another website of John Fanning's called Reper.com. Reper.com was also a reputation website, but I felt that Reper could be a more useful service than Jerk.com, in part because I had more control over the direction of the website and I was interested in creating features that respected the user's privacy and preferences. Attached as [REDACTED] **Attachment G** is a true and correct copy of an Executive Summary that I and other Reper team members wrote describing reper.com.

15. I stopped working with John Fanning altogether after the summer of 2011 when I returned to college for my senior year. Periodically he would email me and I would respond. As noted previously, I never had an employment agreement with John Fanning.

16. I declare under penalty of perjury that the foregoing is true and correct.

[REDACTED]

September 9th, 2014

[REDACTED]

CX0630

**UNITED STATES OF AMERICA
BEFORE THE FEDERAL TRADE COMMISSION**

In the Matter of

**Jerk, LLC, a limited liability company,
also d/b/a JERK.COM, and**

**John Fanning,
individually and as a member of
Jerk, LLC.**

)
)
) **DOCKET NO. 9361**
)
)
)
)
)
)
)

CERTIFICATION OF COMPLIANCE AND RECORDS

Pursuant to 28 U.S.C. § 1746

1. I, [REDACTED] _____ (name and/or title) have personal knowledge of the facts set forth below and am competent to testify as follows:
2. I have authority to certify and hereby certify the authenticity of the records produced by myself _____ (company, person, or “myself”) and attached hereto.
3. On behalf of myself _____ (company, person, or “myself”), I hereby certify that I _____ (company, person, or “I”) used my _____ (its, his, her, or my) best efforts to respond to the Federal Trade Commission’s Subpoena (“Subpoena”).
I _____ (company, person, or “I”) conducted a reasonable search and provided all documents and information in my _____ (its, his, her, or my) possession, custody, or control that are responsive to the requests contained in the Subpoena and substantially complied with those requests.

CX0630-001

4. The documents produced and attached hereto by me _____
(company, person, or “me”) in response to the Subpoena are originals or true copies of records of regularly conducted activity that:
- a. Were made at or near the time of the occurrence of the matters set forth by, or from information transmitted by, a person with knowledge of those matters;
 - b. Were kept in the course of
my _____ (company’s, person’s, “my”) regularly conducted business activity; and
 - c. Were made by the regularly conducted activity as
my _____ (company’s, person’s, “my”) regular practice.

I certify under penalty of perjury that the foregoing is true and correct.

Executed on July 25 _____, 2014

(Name and/c

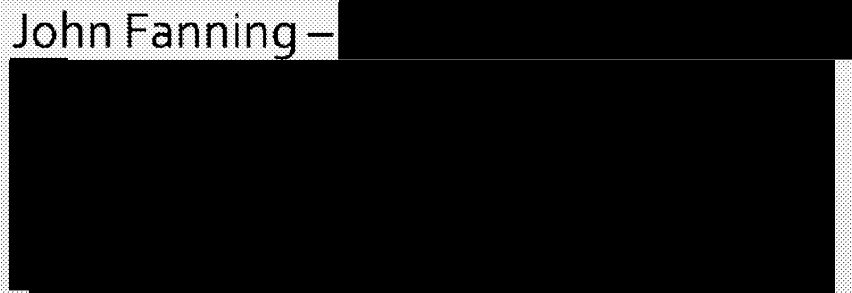
CX0630-002

CX0631



Jerk LLC

John Fanning –



FTC-JERK00019001

CX0631-001

The Anonymity of the Internet

- 1.6 billion internet users worldwide
- Who can be trusted?



FTC-JERK00019002

CX0631-002

Solution: Jerk.com

- Online reputation management
- Documents interactions between all people
- Jerk.com removes the smoke and mirrors of the internet



FTC-JERK00019003

CX0631-003

Business Model

- Subscription Services
- Dispute Resolution
- Advertisements



FTC-JERK00019004

CX0631-004

Jerk.com's Advantage

- Profiles created by the global community
- Reliability
- Integration with social networking, commerce, dating, and gaming websites
- Jerk.com to be the web's reputation barometer
- Viral nature of Jerk.com



FTC-JERK00019005

CX0631-005

Viral Marketing

- Utilizes databases of social sites such as Facebook, Myspace, etc.
- Jerk Quiz application on Facebook
- Integrated Jerk.com applets to appear across web



FTC-JERK00019006

CX0631-006

Competition

- Jerk.com's greatest advantage: its niche
- Will not compete with social networking giants
- Rather, will complements social networking sites



FTC-JERK00019007

CX0631-007

Team

- John Fanning – Founding CEO of Napster



FTC-JERK00019008

CX0631-008

Projections

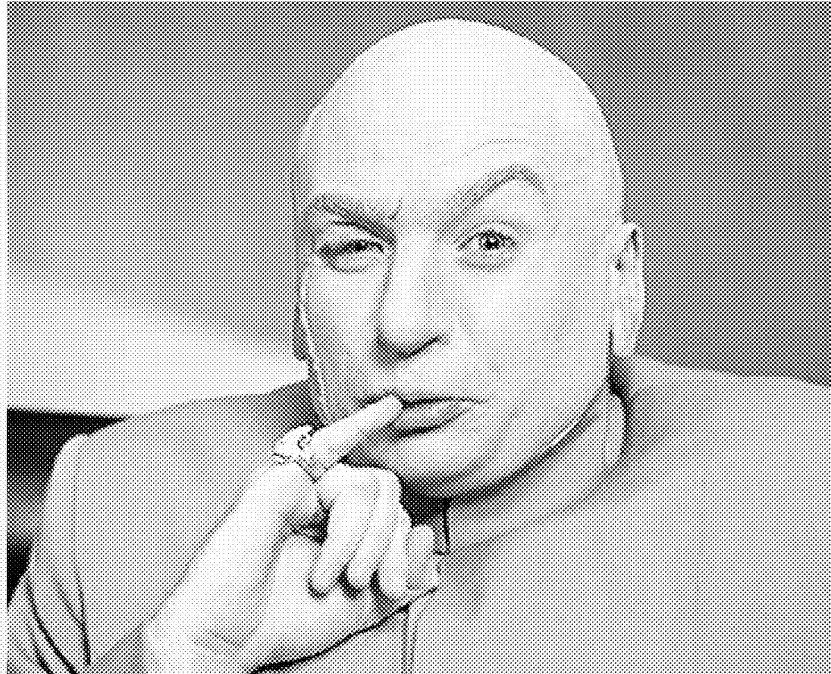
- Number of hits
- Number of profiles
- Number of disputes
- Number of votes
- Number of comments
- Number of emails from system



FTC-JERK00019009

CX0631-009

Timeline



• January 1, 2010 – Jerk.com sells for 100 billion dollars

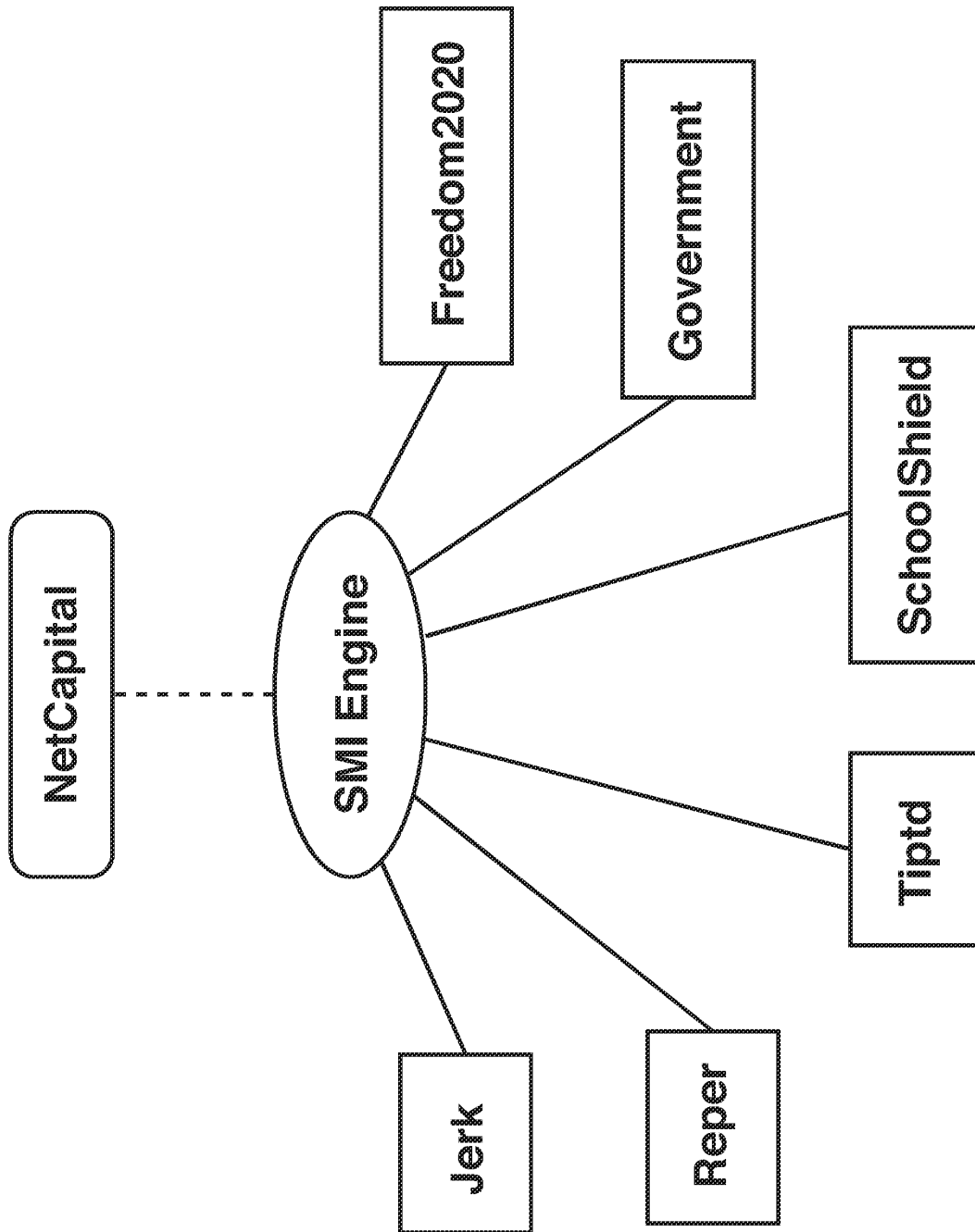


FTC-JERK00019010

CX0631-010

CX0634

( ATTACHMENT C)



CX0636

( ATTACHMENT B)

Jerk.com is an online <applewebdata://20AD8D44-FA36-4C79-B074-E123F5F92D81/wiki/Online> social networking <applewebdata://20AD8D44-FA36-4C79-B074-E123F5F92D81/wiki/Social_networking> and reputation management <applewebdata://20AD8D44-FA36-4C79-B074-E123F5F92D81/wiki/Reputation_management> service which attempts to determine whether its users are good (denoted as Saints) or bad people (denoted as Jerks) based on the opinions of those around them. Each user has his own profile which consists of a picture, brief biographical information, personality quiz, and reviews from other Jerk users.

The binary personality quiz asks users whether they believe they or others possess or do not possess certain personality traits. The quiz results of a user who takes the quiz about themselves are compared with the compiled results of the community, illustrating how people view themselves versus how others perceive them. Jerk also allows users to review each other based on specific interactions and experiences. The reviews consist of a percentage rating ranging from 100% Jerk to 50% Saint and back to 100% Jerk. Each review also includes a specific comment describing the experience and justifying the rating. Similarly, the Rate a Date and Business Feedback functions allow for to evaluate their dating and business experiences with other users which also appear on the profile page.

CX0637



Part 1 - The Company

Presentation for Racepoint, 7/21/10

FTC-JERK00020050

CX0637-001



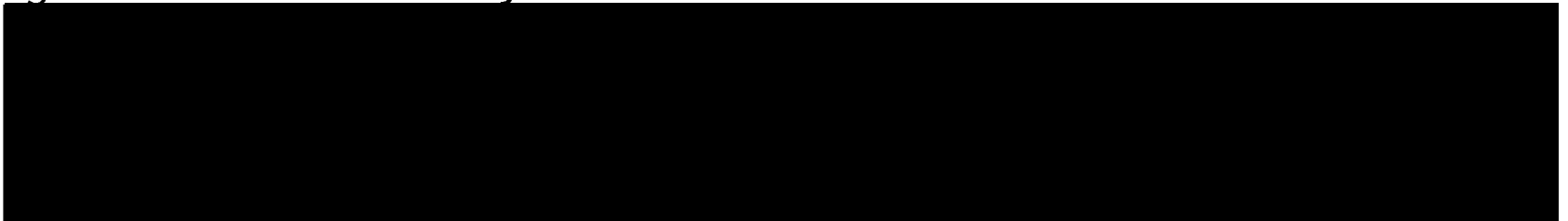
The Team

Reper.com has been developed and backed by some of the people that created the digital revolution and defined Social Media:

- John Fanning, founder of Napster



Management Team Here Today





Pioneers in Reputation Aggregation

First to introduce an open source reputation site for the masses

- Introduced Jerk.com just over 6 months ago
- Vote on people as a “jerk or saint”

Search Engine Optimization

- Jerk.com regularly shows up at the top of Google search results for people searches
- Organic traffic optimized
- Experiencing triple digit traffic growth

Viral Social Media Techniques

- Leverages facebook and other platforms to “invite friends”
- Over 85 million profiles established in just a few months

These strategies and experiences are being applied to Reper.com

Presentation for Racepoint, 7/21/10

FTC-JERK00020052

CX0637-003



Part 2 - The Importance of Reputation Information

Presentation for Racepoint, 7/21/10

FTC-JERK00020053

CX0637-004



Reputation Information

Every human interaction is based on reputation.

- Dating, hiring, taking advice, conducting a transaction, etc.
 - Obvious example: How can I trust you?
 - Extreme example: How do I know you won't kill me?

Sources of reputation information:

- Connections and peer review
- Appearance
- Other examples: credit scores, report cards, resume

Reputation is open source.

- nobody owns their reputation
- Reputation is defined by what other people think and say

Before the Internet...

- Reputation information was ephemeral
- Traveled at the speed of... word of mouth

Presentation for Racepoint, 7/21/10

FTC-JERK00020054

CX0637-005



Reputation Information Online

Everyone has a digital footprint

- Reputation information is scattered

Front-end Reputation

- Sites like Facebook, MySpace, LinkedIn, allow users to position themselves

Back-end Reputation

- What other people say have to say about someone
- Twitter, eBay, Yelp, Amazon reviews

Presentation for Racepoint, 7/21/10

FTC-JERK00020055

CX0637-006



The Reper Solution

Combine front-end and back-end reputation information

- Information is broad, not context-specific

Open Source Reputation

- Anyone can write a review
- Anyone can create someone else's profile

Goals:

- Increase transparency, trust, and free flow of information
- Train society to be more accepting and forgiving

Call to action:

- Discover, explore, and build reputations for yourself and others

Presentation for Racepoint, 7/21/10

FTC-JERK00020056

CX0637-007



Part 3 - Introducing Reper.com

Presentation for Racepoint, 7/21/10

FTC-JERK00020057

CX0637-008



Overview

1. *People search*
 - Millions of Profiles
2. *Reviews*
 - How to write a review
 - Reper score
 - Tags
 - Real name vs. Anonymous
3. *Comments*
 - How to write a comment
4. *Personality Poll*
 - My results
 - Average results
5. *Homepage*
 - Tracking updates
 - Notification settings

Presentation for Racepoint, 7/21/10

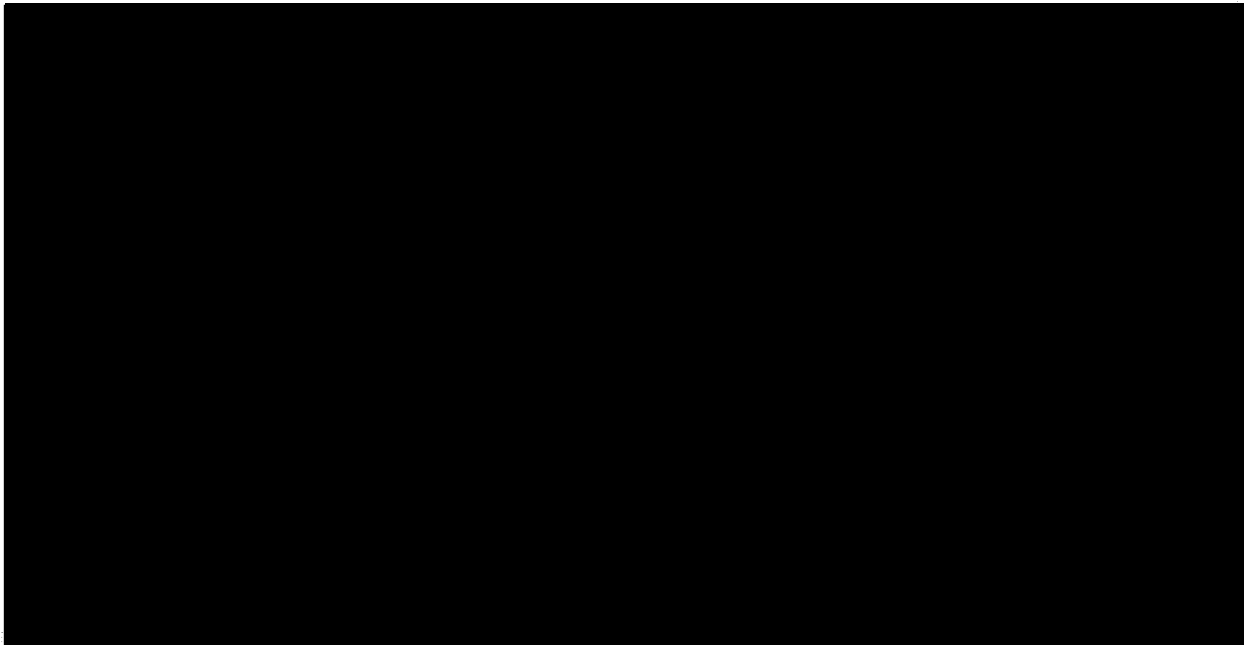
FTC-JERK00020058

CX0637-009

find a person (no sign up necessary)

search

how it works: read, review and track public reputations



track people's reputation

write reviews

comment on other people's reviews

post anonymously

create an account



Login [forgot your password/login?](#)

username

password

submit

keep me logged in

OR

Login with

facebook

twitter

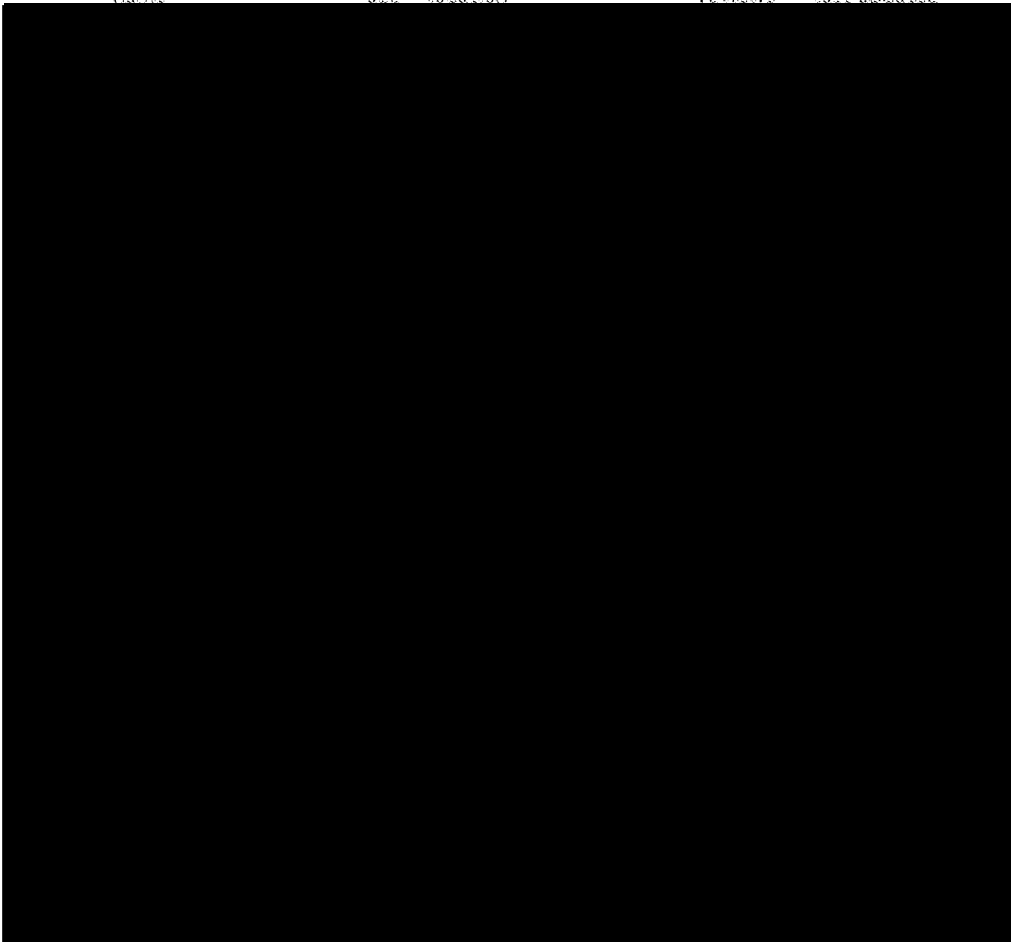
Google

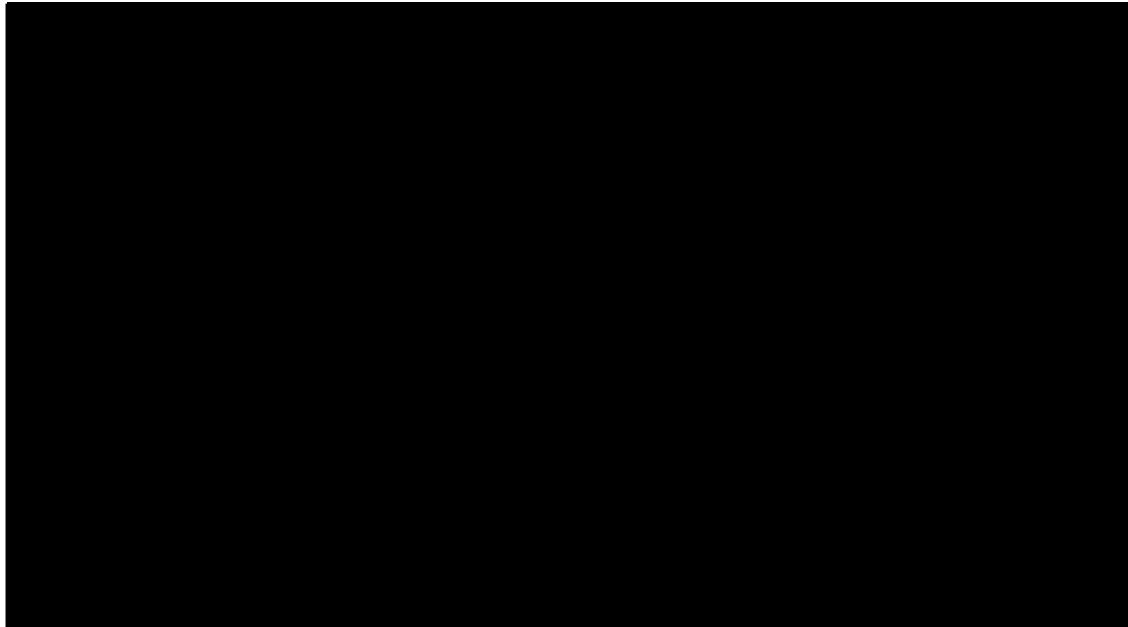
viewing 1-20 of search results for "[REDACTED]"

Can't find the "[REDACTED]" you are looking for?

make sure that you have spelled the Person's name correctly. make sure that you looked at all of the search results that might relate to the person you are looking for. if you are convinced that a profile for this user does NOT yet appear on reper.com, then please start a profile for them.

name	age	location	reviews	last updated
------	-----	----------	---------	--------------



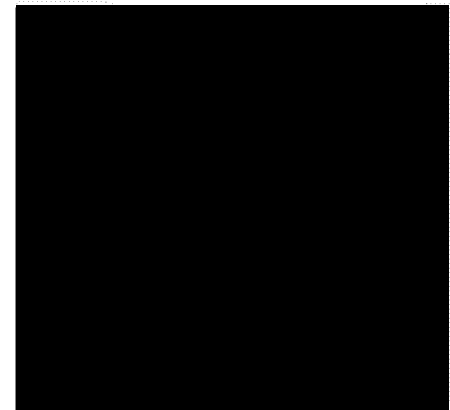
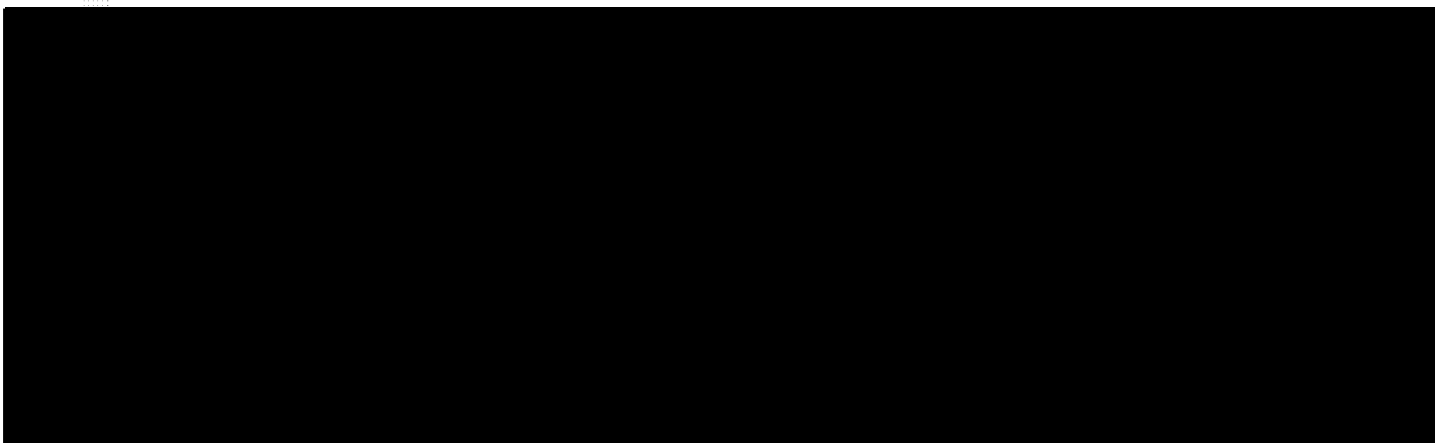


reviews

[personality poll](#)

[written reviews](#)

recent tracking activity



FTC-JERK00020061

CX0637-012



What goes into a review?

1. *Rating*

- Rate your experience 0-100, increments of 10
- Score is reflected in the profile's Reper Score

2. *Tags*

- Help to categorize reviews and filter Reper Scores
- Example: business, social, Brown University, Racepoint, Graphic Design

3. *Title*

- The review in 10 words or less

4. *Review*

- Feedback about a first-hand experience or interaction

5. *Real name or Anonymous? You decide.*

- Real name: credibility, but potential real life consequences
- Anonymous: speak freely and more honestly, but lack of credibility



Review Guidelines

1. *Be objective.*
 - Address a specific event or interaction. Do not attempt to describe a person as a whole.
2. *Be constructive.*
 - Think: How could this person improve in the future? How could this person repeat a similar act of kindness or generosity?
3. *Be fair and honest.*
 - Support your point of view with well-founded arguments and facts.
4. *Be patient.*
 - Allow for some time to pass before you write a review to gain a better perspective (the internet version of counting to 10).
5. *Reviews must come from a first hand experience or encounter.*
 - No he said, she said.

Presentation for Racepoint, 7/21/10

FTC-JERK00020063

CX0637-014

Claim privacy as your user - learn more

reviews

personality poll

written reviews

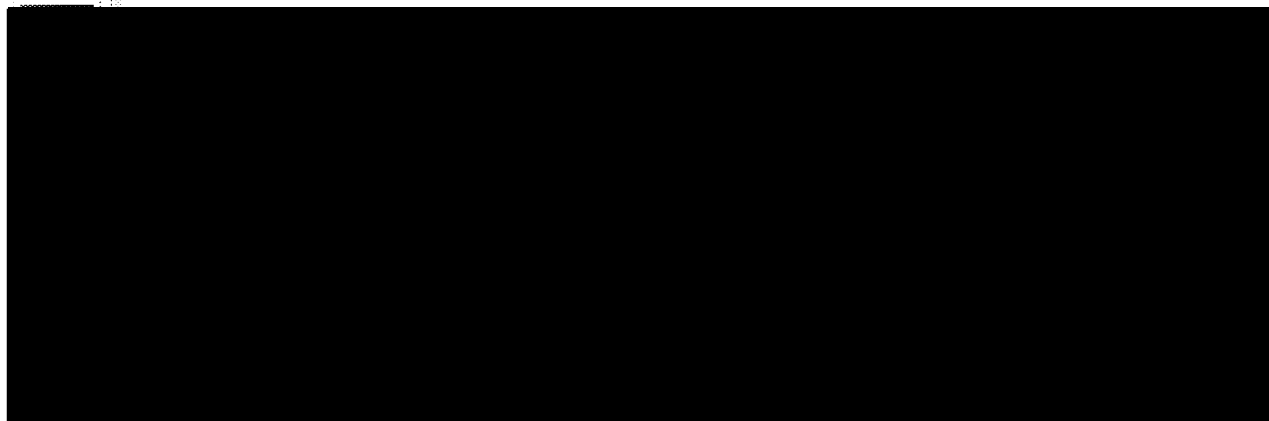
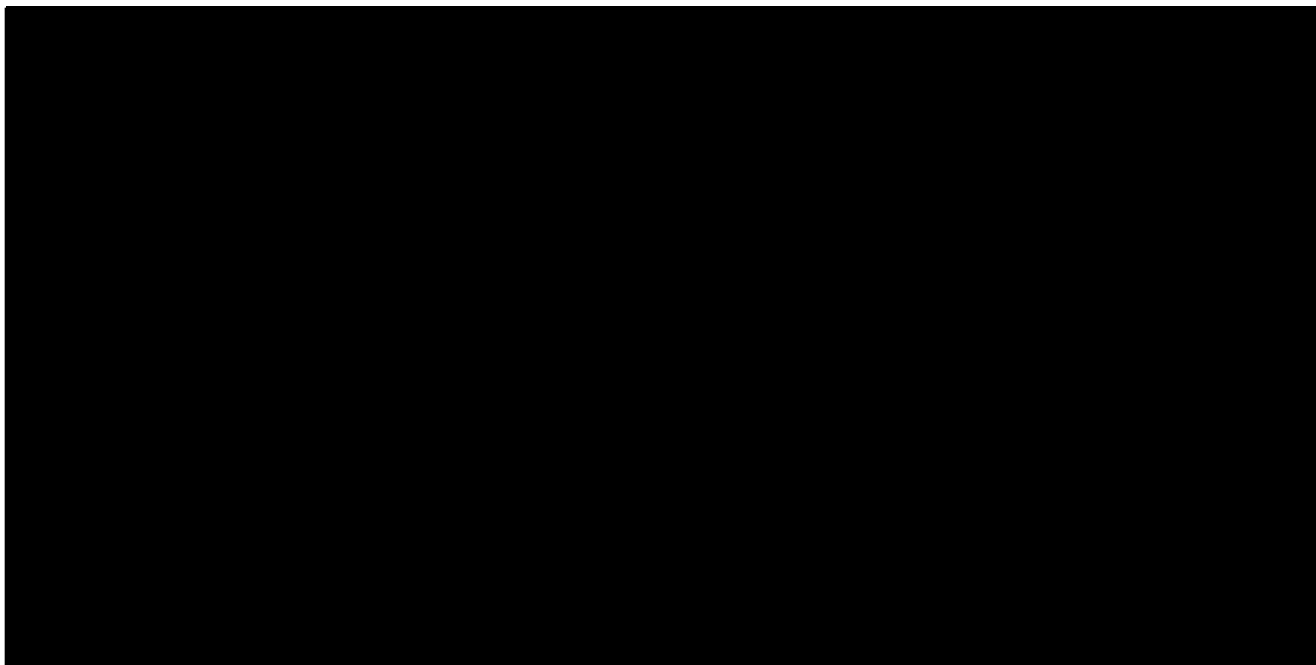
recent tracking activity

hide sort options

sort by: date | ascending

tags: dating entertainment

threshold: helpful most helpful

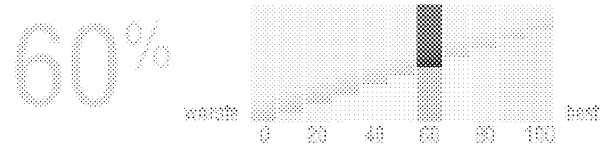


FTC-JERK00020064

CX0637-015

Post a Review

Rate



Tags

use a comma to create multiple tags like: dating, business, family

Title

Review [how to write a review](#)

what did [REDACTED] do to you?

[submit anonymously](#) (uses your [username](#): [REDACTED]) [learn more](#)

submit

FTC-JERK00020065

CX0637-016



Comments

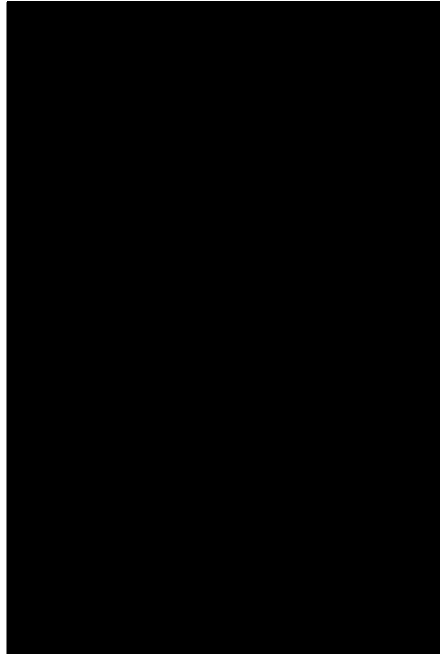
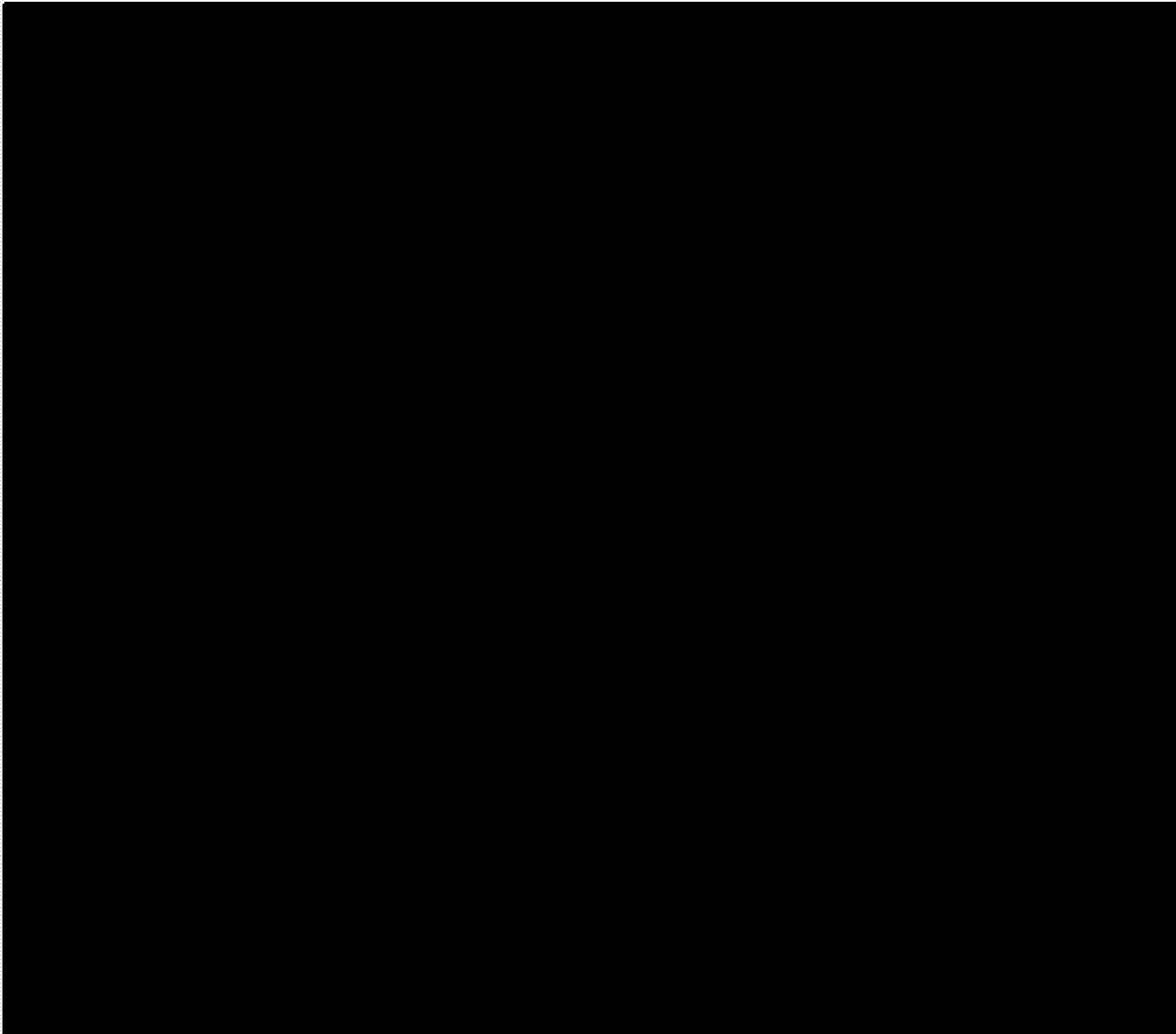
1. *Court of Public Opinion*

- Allow users to contribute additional feedback or perspective about the review.
- Profile owner has the opportunity to make a public response.

2. *Users vote if a review is helpful or unhelpful*

- If helpful, reviewer earns credibility, and the review floats to the top
- If unhelpful, reviewer loses credibility, and the review disappears

Comments





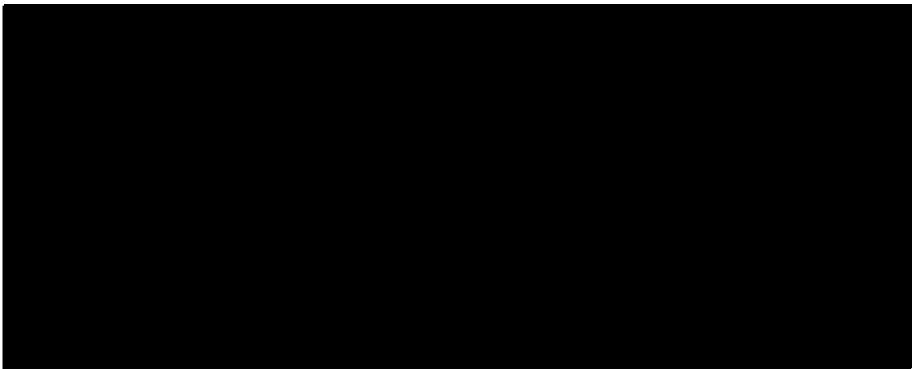
Personality Poll

1. *Quantitative reputation information*

- Agree or disagree: is this person loyal, ambitious, outgoing, etc.
- Poll shows what everyone else thinks

2. *Qualitative reputation information*

- Auto-generated paragraph results based on poll answers
- Example: “Henry will work hard to master the various tasks which confront him in life. He is dedicated worker who will apply himself fully to the job at hand. While we can feel burdened by these things, you can expect him to expend the energy necessary to reach his goals. For Henry, a job without challenges would be boring”



reviews

personality poll

written reviews

recent tracking activity



unconventional	<input checked="" type="checkbox"/> agree		<p>agree 212 disagree 98</p>
adventuresome	<input checked="" type="checkbox"/> agree		<p>agree 180 disagree 20</p>
precise	<input checked="" type="checkbox"/> agree		<p>agree 280 disagree 140</p>
ambitious		<input checked="" type="checkbox"/> disagree	<p>agree 80 disagree 98</p>
outgoing	<input checked="" type="checkbox"/> agree		<p>agree 140 disagree 20</p>
affiliative		<input checked="" type="checkbox"/> disagree	<p>agree 100 disagree 200</p>
competitive	<input checked="" type="checkbox"/> agree		<p>agree 212 disagree 98</p>
loyal	<input checked="" type="checkbox"/> agree	<input checked="" type="checkbox"/> disagree	
impatient	<input checked="" type="checkbox"/> agree	<input checked="" type="checkbox"/> disagree	
defensive	<input checked="" type="checkbox"/> agree	<input checked="" type="checkbox"/> disagree	

[view more](#)

poll 59 more character traits and get a detailed personality profile compiled by psychology experts that is surprisingly accurate.



FTC-JERK00020069

CX0637-020

	disagree	agree
Accomplishing	<input checked="" type="checkbox"/> disagree	<input type="checkbox"/> agree 140 <input checked="" type="checkbox"/> disagree 20
Socially striving	<input checked="" type="checkbox"/> disagree	<input type="checkbox"/> agree 100 <input checked="" type="checkbox"/> disagree 200

poll result

average result

(based off all polls for this person)

Expect to find John Fanning in a role that allows him to be persuasive and highly visible. He has a knack for directing others. It can be hard to ignore his self-confidence and charisma. Extremely competitive, he plays to win in every aspect of his life—and he usually does.

Relationships

John Fanning pursues his own goals in relationships confident of himself and clear about what he wants in a relationship. John Fanning will stubbornly pursue involvements with people he considers desirable. The pace may be quick, and the game on his terms. He is smooth and persuasive, regardless of whom he is after. He knows how to get others to go along with his plans, and usually can do so with such confidence that others may not even recognize that they are being led.

Attitudes Towards Work

John Fanning is an energetic and persuasive worker. John Fanning is energetic and innovative. He is constantly on the move developing new projects, talking with people whose talents are needed to carry them out, and convincing them to participate. His skill in figuring out what motivates others makes him a very persuasive project leader. However, this persuasive style may come across as condescending at times. ☹

Coping With Stress

John Fanning can handle most stress. John Fanning typically explains away any of his apprehension in a controlled, rational way. But count on him to feel stressed when something conflicts with his long-range goals. You can tell he is feeling pressured if he turns into a bundle of energy, doing too many things at once. He usually can take stress and channel it into solving the problem. If the pressure persists over time, he may become argumentative or critical. Look out for his mean streak. His sarcasm can sting if he chooses to strike out at others as a reaction to stress.

Personal Interests

John Fanning's interests may involve competing against others. You may find John Fanning interested in famous or powerful people, using their achievements as a way to compare his own progress and set life goals. He thrives on competition and challenges. He is delighted when he has the edge on a discussion by having access to facts that others may not have. You are likely to watch him scheming about how to advance his own interests. ☹

Attitudes Towards Sex

John Fanning expects to win you over. John Fanning is shrewd at figuring out how to win the affections of his chosen companion. He can be lavish with flattery and gifts as he "wines and dines" his way into your bedroom. Sexually, he tends to be dynamic and innovative, willing to try anything new. He tends to prefer someone with qualities that others prize and then to demand fidelity. From his point of view, this does not mean that he is obligated to apply the same standard to his own behavior.

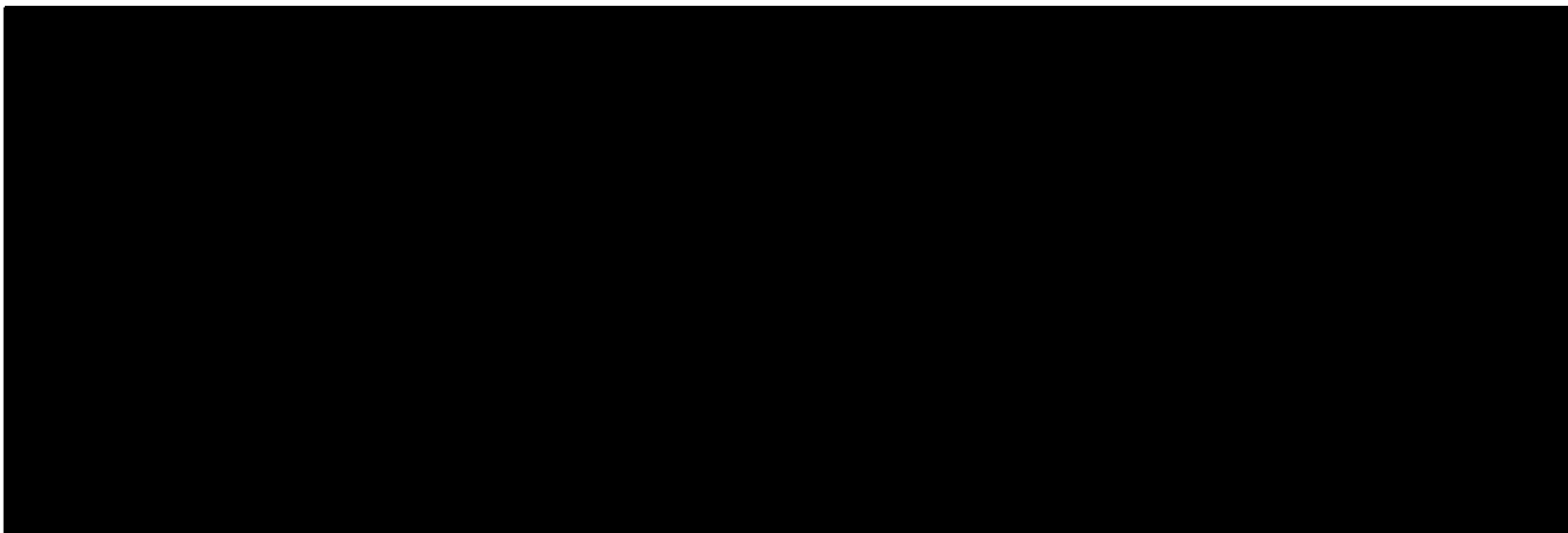
FTC-JERK00020070

CX0637-021



Homepage

1. *Tracking Updates*
 1. Recent reviews and comments about people you are tracking
 2. Similar to Facebook's news feed
2. *Notification Settings*
 - Option to receive updates about your profile via email or facebook



tracking updates (3)

who you're tracking

reviews

written reviews

written comments

personality poll

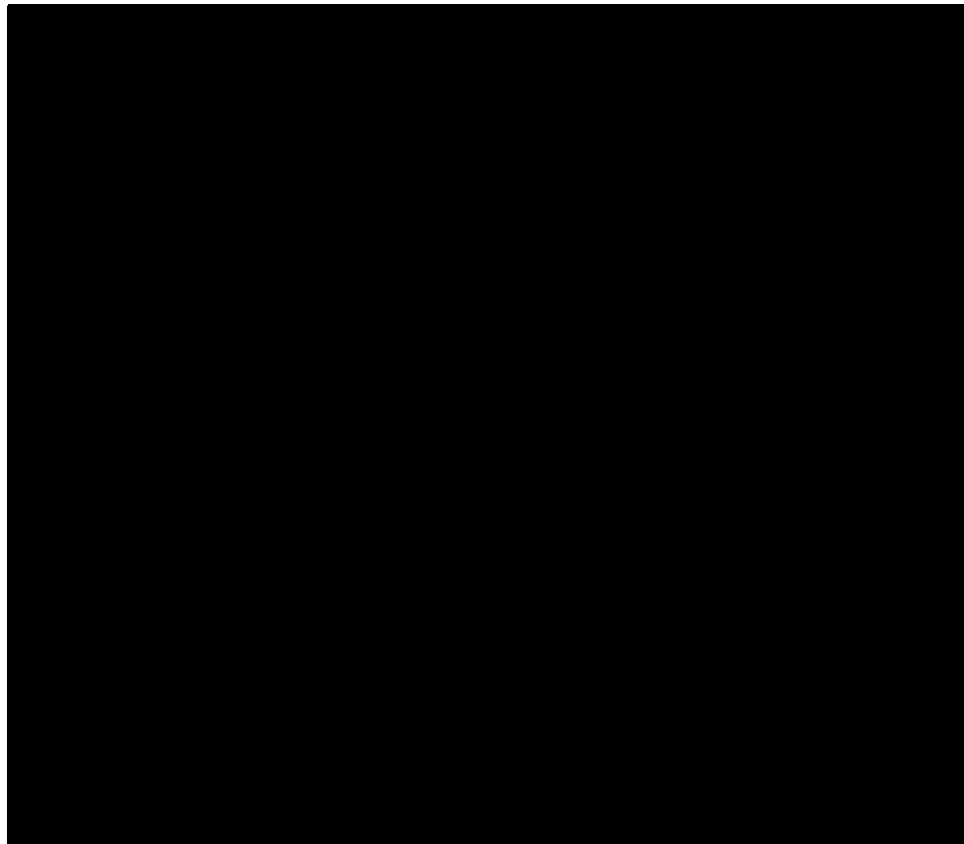
notification settings

account

name

date

what



FTC-JERK00020072

CX0637-023

teper

Thanks for listening. Questions?

FTC-JERK00020073

CX0637-024

CX0640

From: [REDACTED]
Sent: Thursday, July 30, 2009 11:23 AM
To: 'John Fanning' [REDACTED]
Cc: [REDACTED]
Subject: FW: Raport activitate 30.06.2009

Dear John,

=

Today, we fixed the following issues:

- 1) Fix "People I know." This is very important because we need to create at least 5,000 more profiles before August (3 days and counting). Specifically, make sure the facebook part works.**

- we have created 7000 profiles so far

- at the end of the day we will have 20,000 new profiles

- 2) The gradient Jerk News box is too light at the bottom, which makes it hard to read the lower news articles. Add a black (#333333) box behind news links.**

 - Done.

- 3) Screen can scroll left/right. Need to shorten the top header image. -**

 - Jerk.com logo needs to move left

 - 3 small dancers need to be centered to the middle

 - "Welcome, Guest" needs to be entered

New version was designed for 1280 pixels wide. More than 50% of internet haven't yet such resolution. We redesigned it for 1024 pixels wide.

- 5) "Advance Search" should read "Advanced Search"**

Done

- 2) When you click "add comment," The speech bubbles and red circles need to be taken out. They cover text / don't look like they function properly.**

Done

- 4) Do not show decimal places for the Jerk rating.**

We kept just 2 decimal places.

Profile search

FTC-JERK00039459

CX0640-001

1) When you search for someone either by their first name or last name, and a list of profiles is generated... When you click on their image, the page should load to their profile. Currently it loads to their "edit profile" page. This problem can be avoided by clicking "this one" instead of the picture when you are at the list of profiles. The picture should be the same link as the "this one" link.

Done

7) When you click "read more" on someone's comment, the box should expand instead of loading a new page. Currently, a new page opens displaying [REDACTED] fix this.

Done.

=

Other issues are resolved partially, for others we still are searching solutions.

=

Best regards,



=

=

CX0641

From: [REDACTED]
Sent: Thursday, August 6, 2009 7:30 PM
To: [REDACTED]
Cc: John Fanning [REDACTED]
Subject: More bugs
Attach: Jerk.com bugs v2 full.rtf; Untitled attachment 07257.htm; Picture 6.png; Untitled attachment 07260.htm

Hi [REDACTED]
I have been putting in a lot of personal time into testing every page for you, and I have a list of bugs that need to be fixed. I have attached the file, and also copy/pasted it into this email. Thanks!

[REDACTED]

Jerk.com Bugs

Priority List:

1) Website needs to be functional on all web browsers. Mainly, there are some functions that don't work for mac users using the Safari web browser (details in list below)

Jerk News

1) Date needs to be updated every time a new link is posted. This is broken, fix it.

2) When we use http://www.jerk.com/admin/staff_news.php to add Jerk News stories, we need a way to tag profiles to news articles. We like what you have done, but currently there is no way for us to link profiles to the articles, how do you do this? We need a way to do it ourselves.

3) When we post a news article or video about a Saint (instead of a Jerk), we want the link for the article in the Jerk News box on the homepage to be blue (#3399ff) instead of orange. To do this, you need to edit http://www.jerk.com/admin/staff_news.php so that we have an option of describing the article as jerk or saint news.

4) We are unable to change the image in the Jerk News section. When we create an article, there needs to be (1) an option to post it as the headline story, (2) a place to upload a picture, and (3) a place to add the text which appears under the image. Make sure that the picture fits in a defined width and height so it doesn't cover text.

Fire my boss

1) get rid of this link on the menu bar.

Profiles

FTC-JERK00039670

CX0641-001

1) When you click "read more" in the "profile" section on the profile page, the box does not expand / the link "read more" doesn't work. We want the box to expand to include all the text.
It should look like this: When you click read more, the box expands to include all the text. When you click "shrink back," it will contract the box back to normal.

2) When you click "edit profile", or "more info", some images are too big and cover text. They need to be fitted to a certain pixel width/height so that this doesn't happen.
Also, the circle that displays their saint rating should be replaced by the square that is shown on the "view profile" page. Lastly, we need to get rid of the old saint/jerk cartoons that display on the top left of the image in the "more info" and "edit profile" pages. The picture should be either the hat or the halo, exactly like on the "view profile" page.

Homepage

People I Know

1) The box does not load completely for mac users who use Safari when they click People I know. The same problem occurs when you click "add photo" on someone's profile page. The site needs to be functional with all web browsers. Fix this.

2) The white box that appears needs to be centered to the screen. Currently, if you extend your browser window too wide, the white box sticks to the left side. <center></center> it.

3) When you load friends from facebook, the box should say, "Searching for people you know" (loading bar) "This may take a moment, please wait!". Text should be Helvetica regular size 22, color #333333. Also, there is a typo in the code, because a ">" appears in the displayed text. Get rid of that. (Image below)

4) Currently, there is no message that says it is finished uploading your friends from facebook. This needs to be fixed, and I've provided an image below which shows the correct message.
All font is helvetica regular. Big font is size 22, smaller font is size 15. Normal text is grey, #333333. Blue = #0033ff. When you move your mouse cursor over a name, the name should turn orange (#ff9900), indicating that it is a link. All names should link to their profile. The list can only show 40 people, but you can modify the list by clicking on the "next/previous" buttons at the bottom.

5) If there is an error when updating your facebook friends, there needs to be a message saying, "Error! Unable to connect to Facebook at

FTC-JERK00039671

CX0641-002

this time" in helvetica regular, size 22

6) Change "People I know" to "Find People I Know" on the menu bar.

Under Construction

1) The following links should say "This page is under construction" once you have loaded the page

- Track People
- Tell a Story
- Are you a Jerk EXCEPTION, do as follows: underneath the video, say, "Page under construction. For now, tell us who you know!" instead of "Tell us who you know!"

Message a Jerk

1) When you receive an email from support@jerk.com because someone entered your email address, it sends you this link: <http://message.jerk.com/message.php> Make it so that it fits the style of the current site.

Also, the email that people receive should be as follows.

If it is unsigned, "PERSON's NAME (not in caps), an unsigned message has been left for you at <http://message.jerk.com/>. Jerk.com is social networking site where profiles are shaped not by you, but by the global community.

If it is signed, "PERSON's NAME (not in caps), firstname lastname has been left for you at <http://message.jerk.com/>. Jerk.com is social networking site where profiles are shaped not by you, but by the global community."

Sign out

1) The sign-out button at the top right doesn't work. Fix this

Miscellaneous

1) Once you are signed in, there is no way to access your profile, other than searching your own name. SO, we need to create a "My Profile" link at the very top of the screen. Position it to the left of "My Account," and move "Welcome, fname lname" so that it is just to the right of the Jerk.com logo.

FTC-JERK00039672

CX0641-003

CX0642

From: John Fanning [REDACTED]
Sent: Monday, March 15, 2010 11:18 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: wikipedia page

Actually I said [REDACTED]

John W Fanning
Chairman Netcapital
[REDACTED]

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From: [REDACTED]
Sent: Monday, March 15, 2010 10:57 AM
To: [REDACTED]
Cc: 'John Fanning'
Subject: FW: wikipedia page
Importance: High

Dear [REDACTED],

John asked me to forward this email with his request to send me a suitable text to be put on Jerk.com Wikipedia page.
Let me know if you need more details.

Best regards,
[REDACTED]

P [REDACTED] Please consider your environmental responsibility before printing this e-mail

FTC-JERK00039822

CX0642-001

From: /b> [REDACTED]
Sent: Friday, March 12, 2010 10:13 AM
To: [REDACTED]
Cc: 'John Fanning'
Subject: RE: wikipedia page

Dear Mr. [REDACTED]

Trying to use the =ext from: <http://netcapital.com/executive.html> , the answer we got from Wikipedia was:

I regret to say that I have deleted this page that you created, Jerk.com, because it is written in an overly promotional tone and needs to be rewritten in a =a href="http://en.wikipedia.org/wiki/Wikipedia:NPOV" =itle="Wikipedia:NPOV">neutral, encyclopedic tone.

So, we need a text =ccording with Wikipedia requirements.

Best =egards,

P ● / ? ¶ √ ● ♡ P = ease consider your environmental responsibility before printing this =-mail

From: /b> [REDACTED]
Sent: Friday, March 12, 2010 9:27 AM
To: [REDACTED]
Cc: 'John Fanning'
Subject: RE: wikipedia page

Dear Mr. [REDACTED]

Until new =nformation will be available, we will use <http://netcapital.com/executive.html> to add some information on a first version of Jerk.com Wikipedia =age.

Best =egards,

P ● / ? ¶ √ ● ♡ P = ease consider your environmental responsibility before printing this =-mail

From: /b> [REDACTED]
Sent: Thursday, March 11, 2010 3:02 PM
To: [REDACTED]
Cc: 'John Fanning'
Subject: wikipedia page

Dear Mr. [REDACTED]

FTC-JERK00039823

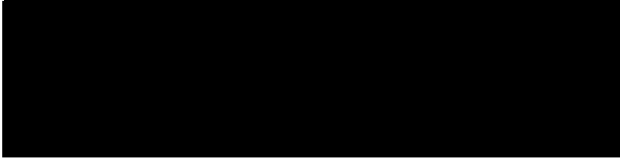
CX0642-002

In your first =mail, you had the following request:

Also, need to create a wikipedia page, linked page, FaceBook fan =age.

In order to implement this request we need a page with relevant =nformation about jerk.com project. Could you provide us such =nformation?

Best =egards,



P ● // ? ☹ ✓ ● ♀ P = ease consider your environmental responsibility before printing this =-mail

FTC-JERK00039824

CX0642-003

CX0643

From: John Fanning [REDACTED]
Sent: Saturday, September 12, 2009 5:45 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Agenda for tomorrow

Here is what I am using for an abstract.

john

Hi [REDACTED]

I hope this email finds you and your fund/partners all doing well.

As we discussed on the phone I want to introduce you to an exciting new venture I am involved in. It's a little edgy; you can check it out at Jerk.com. Jerk.com is addressing a rapidly growing need on the social web relating to online reputations. We have the founder of Napster (me), The founder of MySpace, and Individual Inc. (invented internet news) all actively involved and it's pretty fast paced. We launched the alpha in Feb. and it's still growing around 200% per month. We all know how reputations are critical for business and social interactions. eBay's growth was as much fueled by its credible reputation management as by its marketplace. Buyers today can review feedback related to transactions. This enables millions of buyers and sellers to build relationships based on trust. Jerk.com is offering a similar reputation management system for other commerce and social applications such as jobs, dating, and gaming.

Please let me know when might be some good times for us to catch up and if you would be interested to see a brief executive summary on the venture. I would love to discuss this with you to get your feedback and explore how you might want to get involved.

Best,

John

John W Fanning
Chairman Netcapital
[REDACTED]

John W Fanning
Chairman Netcapital
[REDACTED]

From: [REDACTED]
Sent: Saturday, September 12, 2009 4:55 PM
To: John Fanning; [REDACTED]
Subject: Agenda for tomorrow

FTC-JERK00039936

CX0643-001

Hey guys, [REDACTED]
John and [REDACTED] are coming down to providence tomorrow, and we're going to try and get a conference room in the library. We haven't set up a time yet, but [REDACTED] hopefully you can join us on a Skype call.

=
1) Vision for the site

= =- possibly a new executive summary, but definitely needs an abstract
= =- Keep it simple, stupid (KISS, quote from Mel)
= =- Target audience. "everyone" is a cop-out, we need to start somewhere, but in a way that can be expanded. Facebook as example, started for upper-class college students, now my mom uses it.

=
2) Show progress and new ideas (* marks already made check-ups)

= =- *Home page
= =- *Report card
= =- "Circles"
= =- Court of public opinion
= =nbsp; - discuss the morality of subscription services
= =- subscriptions for features/extras, NOT for content manipulation
= =nbsp; - example: ad-free
= =nbsp; - possibility of badges/awards

=
3) Investor Presentation

= =- show Matt's keynote presentation
= =- Talk about the "new" pitch, and how/why its been working so far.
= =- schedule presentations for NYC?

=
4) Hosting and server speed

= =- We need to look into this, to determine whether it is the code, or the hosting server. I spoke with [REDACTED] and he said they won't be able to improve the speed of Personality quiz, DUE to the hosting server (Matt thinks this is BS, it's because we are using an old program)

=
Other</o:p>

- [REDACTED] should meet [REDACTED]
- [REDACTED] is having trouble connecting with the ftp access code. Only works in dreamweaver, which is not ideal for his purposes.
- [REDACTED] Mockup. [REDACTED] can get us a free license as an open source programmer. This will help [REDACTED]

CX0644

( ATTACHMENT E)

From: [REDACTED]
Sent: Tuesday, August 18, 2009 1:17 AM
To: [REDACTED]
Cc: 'John Fanning' [REDACTED]
Subject: RE: created profiles

Dear [REDACTED]

=

Profiles come from facebook.

Please add all changes you want to be implemented in a spec document.

John and me are working on an agreement for a next package of work for jerk.com. We're optimistic that will start our work very soon.

=

Best regards,

[REDACTED]

www.assist.ro

=/o:p>

P Please consider your environmental responsibility before printing this e-mail

=

=

=

From: [REDACTED]
Sent: Tuesday, August 18, 2009 4:50 AM
To: [REDACTED]
Subject: created profiles

Hi [REDACTED]

I noticed we are creating a lot of profiles for this month, this is great!

Whatever you have done seems to be working fine, but I was just curious where these profiles are coming from? Are people we don't now adding their friends from facebook, or are the developers adding a couple thousand every day?

If it is not too hard, It would be great if you could create a statistic for admin.jerk.com that shows the name of the user who added their facebook friends, and the # of friends that they added.

Please let me know if you think this is manageable.

FTC-JERK00040040

[REDACTED] Attachment E

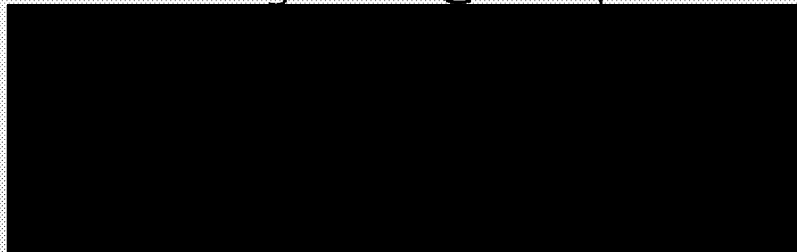
CX0644-001

CX0647

( ATTACHMENT A)



Jerk LLC
John Fanning – John@netcapital.com



FTC-JERK00046065

The Grey Area

- People who are unethical, but not law breakers
- Who can you trust?

GRAPHIC HERE



FTC-JERK00046066

Solution: Jerk.com

- Hub of online reputation management
- Record experiences between people, good or bad
- Jerk.com is socially good because it holds people accountable for their actions



FTC-JERK00046067

Business Model

- Subscription Services
- Dispute Resolution, fees in “Court of Public Opinion”
- Advertisements
- Bidding for Jerk/Saint of Day

GRAPHIC HERE (facebook
ad???)



FTC-JERK00046068

Competition

- Will not compete with social networking giants
- Rather, will complement social networking sites
- No company in direct competition with Jerk.com
- Companies that could move to compete with Jerk.com:
 - Wikipedia
 - Facebook
 - Twitter



FTC-JERK00046069

Jerk.com's Advantage

- Profiles shaped by the global community
 - Users can't misrepresent themselves
- Integration with social networking, commerce, dating, gaming websites
- Jerk.com to be the web's reputation barometer
- Catchy, aggressive, 4 letter domain name



FTC-JERK00046070

How will Jerk.com Grow?

- Utilizes databases of social sites: Facebook, Myspace, etc.
- Jerk quiz application on Facebook
- Facebook Ads
- Integrated Jerk.com applets to appear across web
- Jerk ratings on Craig's List



FTC-JERK00046071

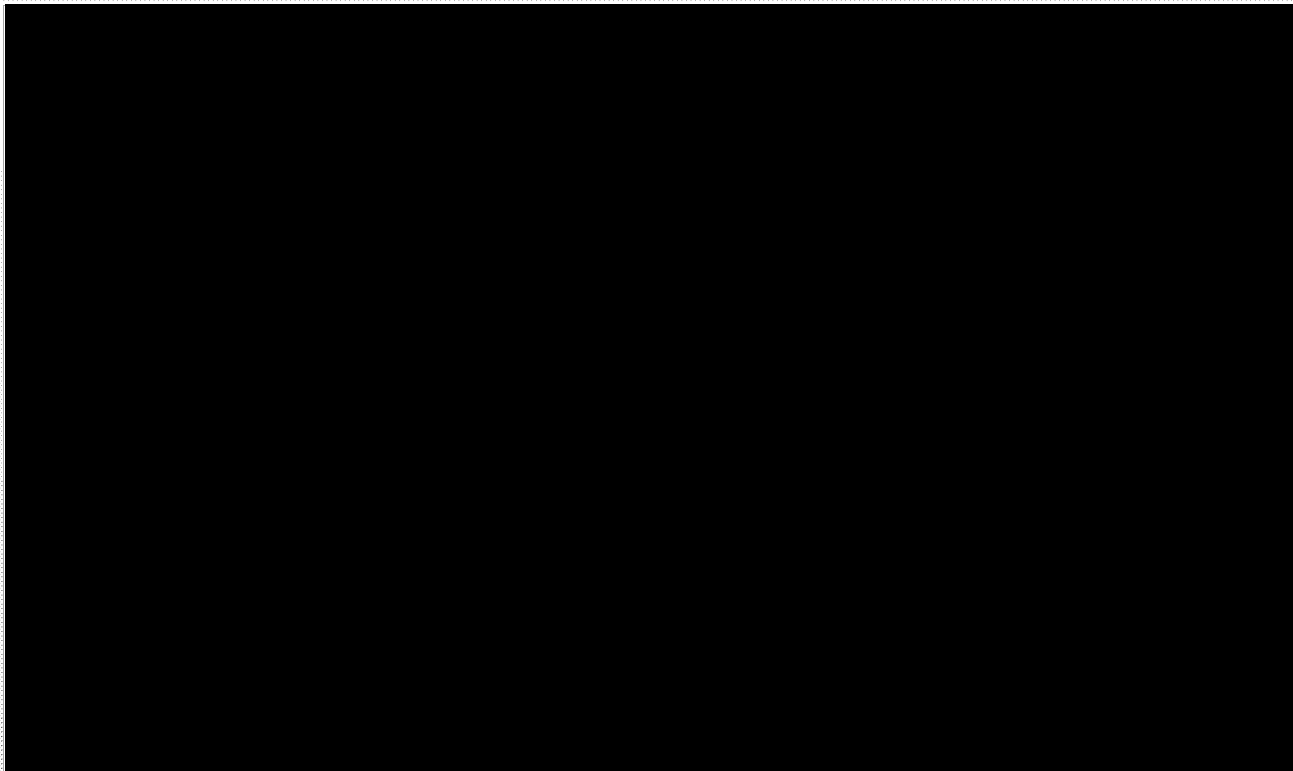
Jerk.com + Craigslist

- Jerk ratings the standard reputation on Craigslist
- Utilizes API to connect to Jerk.com database
- Craigslist users to remain anonymous
- Option to link to Jerk.com profile

GRAPHIC HERE of halo on
craigslist

Team

- [REDACTED]
- John Fanning – Founding CEO of Napster
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]



FTC-JERK00046073

Data

Month	Visits	Growth Rate	Profiles	Growth Rate
April	2974		851	
May	3347	13%	2329	174%
June	3869	16%	6490	179%
July	4459	15%	42255	551%
August	879		67319	

Month	Bounce Rate
June	73.13%
July	72.28%
August	58.43%



FTC-JERK00046074

CX0653

( ATTACHMENT F)

From: John Fanning [REDACTED]
Sent: Monday, September 14, 2009 11:03 PM
To: [REDACTED]
Subject: RE: Facebook TOU

[REDACTED]

We do not violate anyone's TOU, or TOS. If you would like to continue this discussion we can do that on the phone.

john

John W Fanning
Chairman Netcapital

[REDACTED]

From: [REDACTED]
Sent: Monday, September 14, 2009 7:39 PM
To: John Fanning; [REDACTED]
Subject: Facebook TOU

John (and [REDACTED])

I've asked you this before (sorry), but I just want to double check for the sake of Jerk.com. I did the research for you, just read it. Below is the Facebook's TOU on facebook connect (the thing we use). I doubt the Romanians could have built something that "stole" data from Facebook. However, under the "storable data" link in #1, I didn't see anything that says Fname Lname is storable (I found this surprising, everything else is)... Also, #3 is interesting, something we might have to consider?

[REDACTED]

6. Storing and Using Data You Receive from Facebook

1. Due to privacy and other considerations, you cannot store data you receive from Facebook, except certain **Storable Data**. However, for performance purposes you can cache data you receive from us for up to 24 hours after you obtained it. You can request only the data you need to operate your application.
2. You cannot modify, rent, lease, loan, sell, distribute, redistribute to another party who may then distribute or redistribute, or create derivative works based on user data you receive from Facebook (either in whole or in part) unless you have been specifically told that you can do so by Facebook or by the user who provided that data to Facebook. Any userflow for requesting such user consent must either use standard Facebook controls (if available) or be explicitly approved by Facebook in writing. This also applies to Section 9.2.3 of the Statement of Rights and Responsibilities, which requires a user's consent for signing, displaying, or sharing the user's data in a manner inconsistent with the user's privacy settings.
3. In addition, please note that some data may be protected by intellectual property rights held by those who provided that data to Facebook (or by other persons or companies on their behalf). Other steps may be required for you to secure any necessary rights or permissions directly from the rights holders of this data.

FTC-JERK00046234

[REDACTED] Attachment F-1

CX0653-001

CX0659

MARKED CONFIDENTIAL

REDACTED IN ITS ENTIRETY

( ATTACHMENT D)

CX0661

( ATTACHMENT G)



Reper LLC, [REDACTED]

Executive Summary

Since the beginning of recorded history, reputations have been a major influence on our perceptions of others and ourselves. Reputation impacts one's status in groups, communities, collectives and abstract social entities such as companies. In short, reputations are one of the most powerful influencers in human interactions.

Introducing Reper

Before meeting someone, how often have you "Googled" them? You check to see if they have a LinkedIn profile or maybe a blog. However, most people have a very limited presence if any at all on the Web. Imagine being able to go to a website and putting that person's name in a search box and getting valuable reputation information about them. Unlike tools like LinkedIn, Reper.com provides an open platform for anyone that knows the person can "review" the person and even answer a personality poll about them. This information and other information collected via the Web combines to give a powerfully accurate assessment about a person's reputation.

A person's reputation allows us to determine their trustworthiness. Whether we are going on a date, hiring someone, taking someone's advice or conducting a transaction (social and business), we as people will take into account a person's reputation to help us make a decision. Until now, the masses have been unable to easily tap the plethora of information that exists on virtually everyone to establish a reputation. Reper.com has been created to provide a one-stop resource experience about a person's reputation.

Reper is Unique

Many sites allow a person to "position" themselves. Think about popular sites such as LinkedIn, MySpace and Facebook. LinkedIn is a great tool in which individuals can essentially put in their resume and then handpick others to say nice things about them. To say the least, this is a one-sided view of one's reputation. MySpace & Facebook, like LinkedIn provides the individual with their own set of tools to craft their own reputation to others. This is called a user's front-end reputation. In contrast to these self-serving sites, Reper.com provides an honest, back-end view of what a person's real reputation is.

Market Growth & Opportunity

Online marketing spending continues to grow at double digits through 2014 and trending with even more growth for 2015 and beyond. Due to the personal nature of Reper.com, brands that wish to highly target their message through an interactive social media site will want to leverage the powerful search engine presence that Reper.com will have with individuals.

Reper.com's sister site Jerk.com, was the company's first entry into mass engagement of attitudes towards others. As the site's name suggests, it calls on a more guttural instinct of voting someone as a "Jerk" or a "Saint". Leveraging our powerful Social Media Tools, Jerk.com grew to over 85 million profiles in just a few months. It also dominates in Search Engine Optimization techniques by coming up in the top two slots of Google for a growing number of its profiles when a name is searched on Google. Reper.com will leverage these same techniques along with others. Reper.com is positioned to tap into the brands, partners and audience that have already expressed interest in Reper.com pre-launch.

In addition to the obvious branding and partnerships that will help drive interest and revenue, Reper.com is perfectly positioned to add premium services to HR professionals, college admission teams and anyone else needing a one-stop shop for information about candidates.

Who is Behind Reper

Reper.com has been developed by some of the people that created the digital revolution and defined Social Media. John Fanning, founder of Napster, [REDACTED] founder of [REDACTED], and [REDACTED] founder of [REDACTED] have joined forces to create the next stage in Social Media... **providing open source reputation information for everyone.**

FTC-JERK00019643

CX0663

From: John Fanning [REDACTED]
Sent: Thursday, June 17, 2010 5:51 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE:

Its going great, and thanks for reconnecting. Here are some highlights since we spoke.

We have grown to almost 90 million profiles.
We have build a second brand in the reputation space, less edgy more corporate www.reper.com. (I can show you, it's a big leap over current jerk.com implementation)
We signed an agreement with [REDACTED], and [REDACTED].
We have a development team in India now as well as Romania.
We have added a few angel investors including a Cleveland executive from [REDACTED].
We have been talking with some key people in the venture community but nothing concrete yet.
We added a web design team from Providence
We added three college guys from [REDACTED].

We still desperately need help in the area where you are among the best I have ever seen. I asked [REDACTED] to follow up, so I'm sure he will check out your work on your web site and ping you soon.

Are you still swamped?

john

John W Fanning
Chairman Netcapital

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FTC-JERK00043051

CX0663

CX0664

From: [REDACTED]
Sent: Tuesday, June 22, 2010 11:32 AM
To: [REDACTED]
Cc: John Fanning [REDACTED]
Subject: Re:

Hi [REDACTED]

So sorry I didn't connect with you yesterday. Let me give you a little bit of information about Jerk.com and Reper.com. If you have time today, I'm happy to discuss more on the phone. I have an event I am going to around 1:30 though. Tomorrow I am free until 4.

Jerk.com

We started Jerk.com in February 2009. As John probably discussed with you, it is a little edgy, and asks the question, "Is this person a Jerk? Yes/no?" People rate and write reviews about each other, and can interact with profiles in other ways as well. If your profile is not rated as a Jerk, then you are a Saint, but we want to restructure the ratings ratio to something like Jerk (30%), Not a Jerk (60%), and Sain't (10%). On the homepage, we want to display articles about the Top 100 Jerks in the world and in your area.

We desperately need a redesign to get the right tone for the site. We also need to improve the language on the site. Currently, the site feels too aggressive, and I think this might be turning off some of our users (and investors too).

Reper.com

I've been wanting to start fresh with a new site for a while, so John and I started Reper.com in April 2010. The idea is to learn from the successes and failures of Jerk.com. We are essentially A/B testing the two sites now. Reper takes a different approach than Jerk, and doesn't tell its users whether a person is a Jerk or not. It has a much more corporate and neutral tone. We display a Reper score at the top of each profile (0-100, 100=good), and we encourage our users to dig into the reviews so that they can establish their own judgements. People can write comments on individual reviews, allowing multiple points of view to exist at the same time, almost like a court of public opinion. Reviews can also be categorized by tags - this way if I am only interested in someone's business reputation, it is simple for me to distinguish someone's multiple identities/reputation.

There are a few things I want to show you so that you can have a better sense of where we are coming from. First, here are a few of our early designs for Reper: [Profile page](#), [Home --> Ranking](#), [Personality poll](#), [Personality Poll --> results](#)

Second, watch this video (4 mins). I'd love to have a similar video, just less scary, and more about reputation.

Third, read these 2 quotes:

"Reputation is central to community formation and cooperation. Through discussion about others' actions, people establish and learn about the community's standards. Reputation is the core of rewards and sanctioning - it amplifies the benefits of behaving well and the costs of misbehavior. If I work with someone who turns out to be lazy and dishonest, by telling my friends about it, they are spared from a similar bad experience. Having access to reputation information is a big benefit of community membership: insiders know who to trust and how to act toward each other, while strangers do not get the benefit of other's past experience. Our ability to share reputation information makes society possible."

[REDACTED], *Is Reputation Obsolete?*, December 3rd, 2008, http://publius.cc/reputation_obsolete

FTC-JERK00043087

CX0664-001

"One of the most powerful tags in any network is reputation, because it is so directly linked to the social emotions of trust and reciprocity. The Net over the last decade has demonstrated the power of rating systems in affecting how purchases are made online. Yet the power of rating and reputation systems was not so much invited on the Net as "revealed," because rating and reputation system are a natural and universal artifact of all forms of human cooperation. A reputation is really the collection of tags that are assigned to an individual or entity to reflect assessments of his or her competence. In eBay, for example, sellers acquire a reputation score given to them by their buyers. High reputation-score levels not only make it more likely that newcomers will do business with them but confer a certain status among other members of the eBay community. Credit scores are another form of reputation that is now integral to not only receiving credit but participating in society and the economy at large. It is something that is independently calculated, based upon financial behavior that in turn is thought to predict likelihood of default or delays in payment. Reputation systems are linked to all aspects of human endeavor - to sports with its performance statistics, to education with its grades and degrees, to social standing with its board and club memberships. In the online world, online games depend upon accumulated scores, levels, roles, and ratings to encourage participation, as do various online peer-production undertakings such as Wikipedia, Slashdot, and open-source software development"

[REDACTED] A Crowd of One, Chapter: A New View on Human Nature, pg 91-92.

Hope to talk to you soon!

Cheers,

[REDACTED]

<=t>

On Jun 22, 2010, at 6:17 AM, [REDACTED] wrote:

[REDACTED]

Let me know what's up. If we're not going to connect it's fine, I just need to suss out how I spend my time. Thanks.

On 6/18/10 12:56 AM, [REDACTED] wrote:

Hi [REDACTED]

I'd love to connect. I've been convincing John all along that setting an appropriate tone is very very important. I am sure you know much about this.

So it turns out we are, in fact, working on another, very similar venture called reper.com (rep as in reputation). Jerk.com, by its very name, is an edgy website... and although we don't necessarily think that this is a bad thing, we wanted to try a new brand name that appealed to more a corporate environment. We found an easy way for our users to build profiles on Jerk, so it will be interesting for us to see if we can replicate the same results, while at the same time creating an even better product.

We are launching the reper alpha soon, and I would be happy to send you an invite. In the meantime, here is a quick glimpse http://vicoms.com/reper/pr=file_08.jpg of what reper will look like (click to enlarge). I am sure you will have some good ideas

FTC-JERK00043088

CX0664-002

CX0665

From: [REDACTED] on behalf of
John Fanning [REDACTED]
Sent: Wednesday, March 26, 2014 11:23 PM
To: [REDACTED]
Subject: Catching Up

Sorry I missed your call. Can you look at the reper site and give the dev team some direction? Also there might be a deal in the works that would be good for reper and another deal that could get your stock public soon.

john

--
John Fanning
Chairman
Netcapital

[REDACTED]

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FTC-JERK00042378

CX0665

CX0666

From: John Fanning [REDACTED]
Sent: Monday, August 31, 2009 11:03 PM
To: [REDACTED]
Subject: RE: personality quiz

We should just use the Heading "Are you a =erk?" I don't see the need for personality quiz.

John W Fanning
Chairman Netcapital
[REDACTED]

From: [REDACTED]
Sent: Monday, August 31, 2009 10:24 PM
To: [REDACTED]
Cc: John Fanning
Subject: personality quiz

[REDACTED]
this should help you with the mindprober page. Just =YI, we are calling it the "Personality Quiz" until we think of a =etter name / one that is our own. I've attached a few JPGs, and a large .psd file =ith all of the information. Please refer to the PSD file for all of the correct =ont size/color/boldness and pixel dimensions.

To help with the personality quiz page, i've =pdated the profile page design because we need a place for the results to be =isplayed.

PROFILE PAGE (refer heavily to .psd file. Layers =ave been grouped in an organized fashion)

- 1) There are 3 tabs, Information, Biography, and Personality.
- 2) When you click a tab, the background should be =arkened to indicate that you are on that tab.
- 3) Biography tab is where the current =quot;profile" information will be located. This is intended to be the wikipedia like information part.
- 4) In most cases, biography and personality tabs =ill show too much text to be displayed in the small rectangle box. SO, This box =eeds to EXPAND DOWNWARD, so that all the text is displayed (we do not want a =indow pop up!) . When you click a different tab, the box should change its proportions so that it fits the text.
- 5) Vote Jerk and Vote Saint is the same as voting =00% jerk or 100% saint. Rating only happens when you make a =omment.

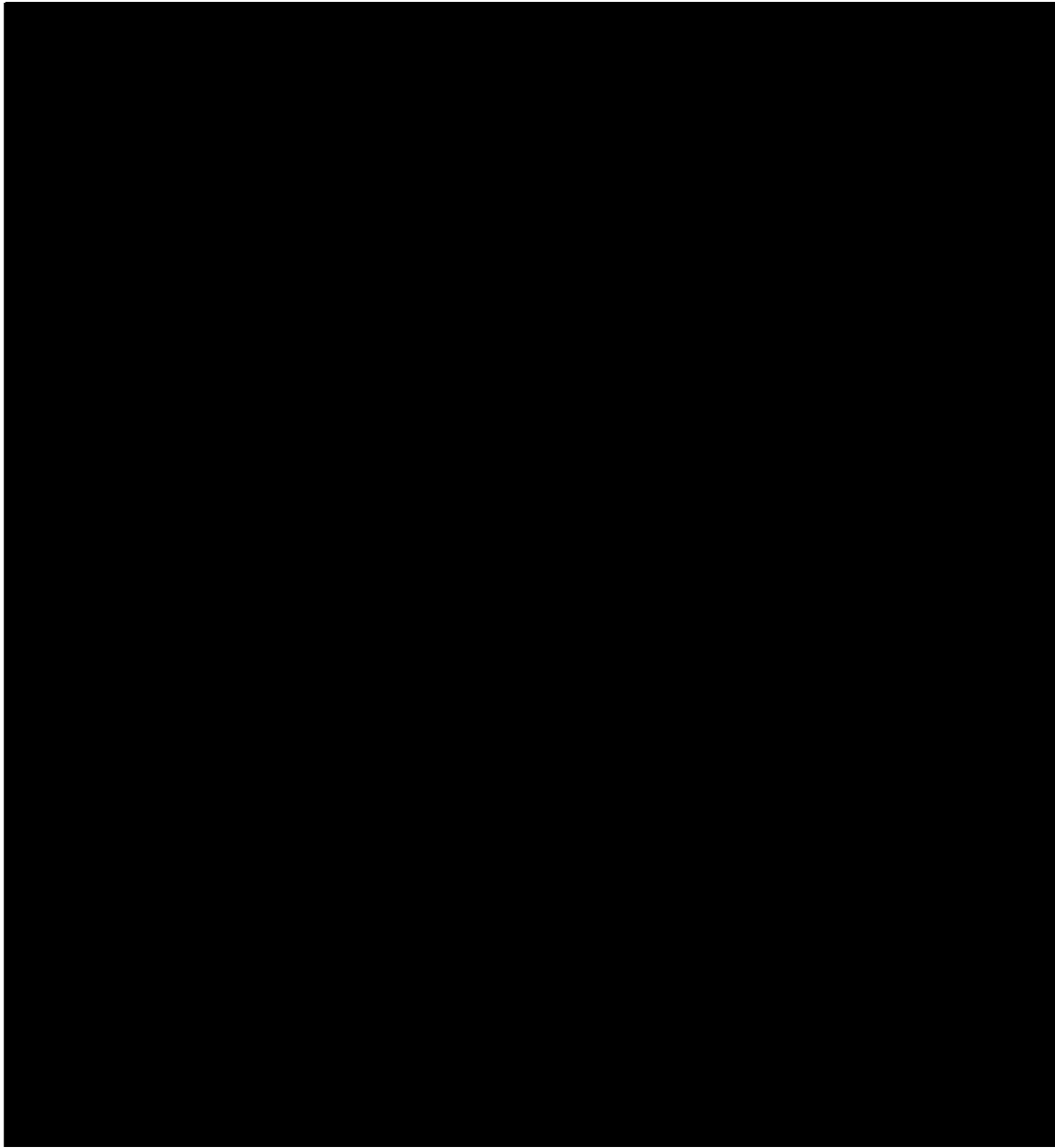
PERSONALITY QUIZ

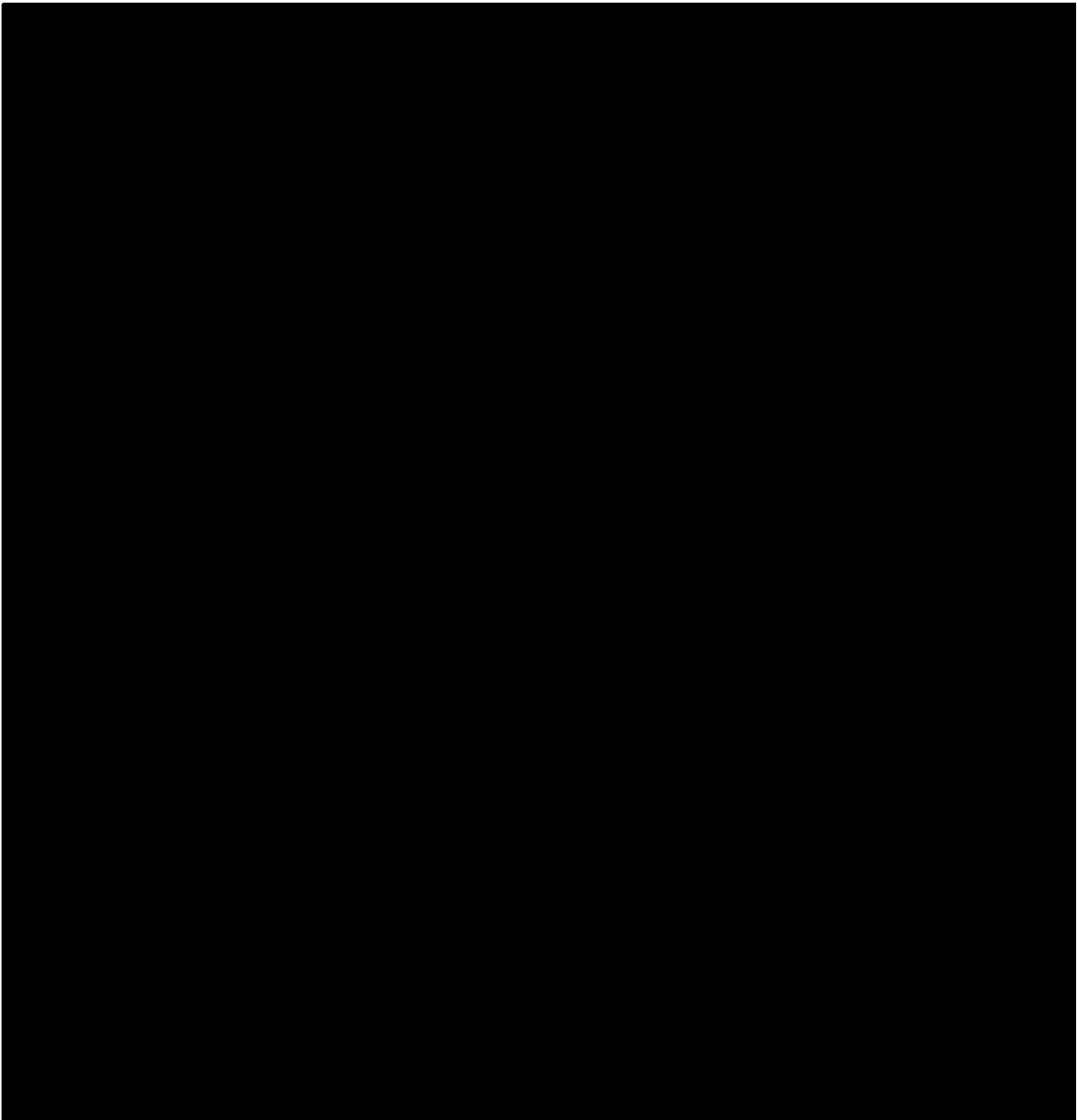
- 1) When you click Personality, a white box appears =n the format below.
- 2) The first word on the list is always in front of = grey box. In the image, next to "Talkative", "agree" is selected, but please make it so that both boxes are white (unchecked), =ntil 1 has been answered. After you choose an answer, the "agree" and "disagree" messages stay where they are, and a NEW set of =quot;agree" and "disagree" appear below it, AND the grey box shifts down =o the next word.
- 3) There are 65 total words, 8 pages of 8 words, =nd 1 page with just 1 word. All the pages look the same, except for the words, and =xcept for the final page. The message, "Results have been posted to =rofile," only appears after the final question is answered (shown in 2nd =mage)
- 4) After you answer the 8th question, a new (page) =ist of words loads.
- 5) The % at the top right should update after every =lick

FTC-JERK00039830

CX0666-001

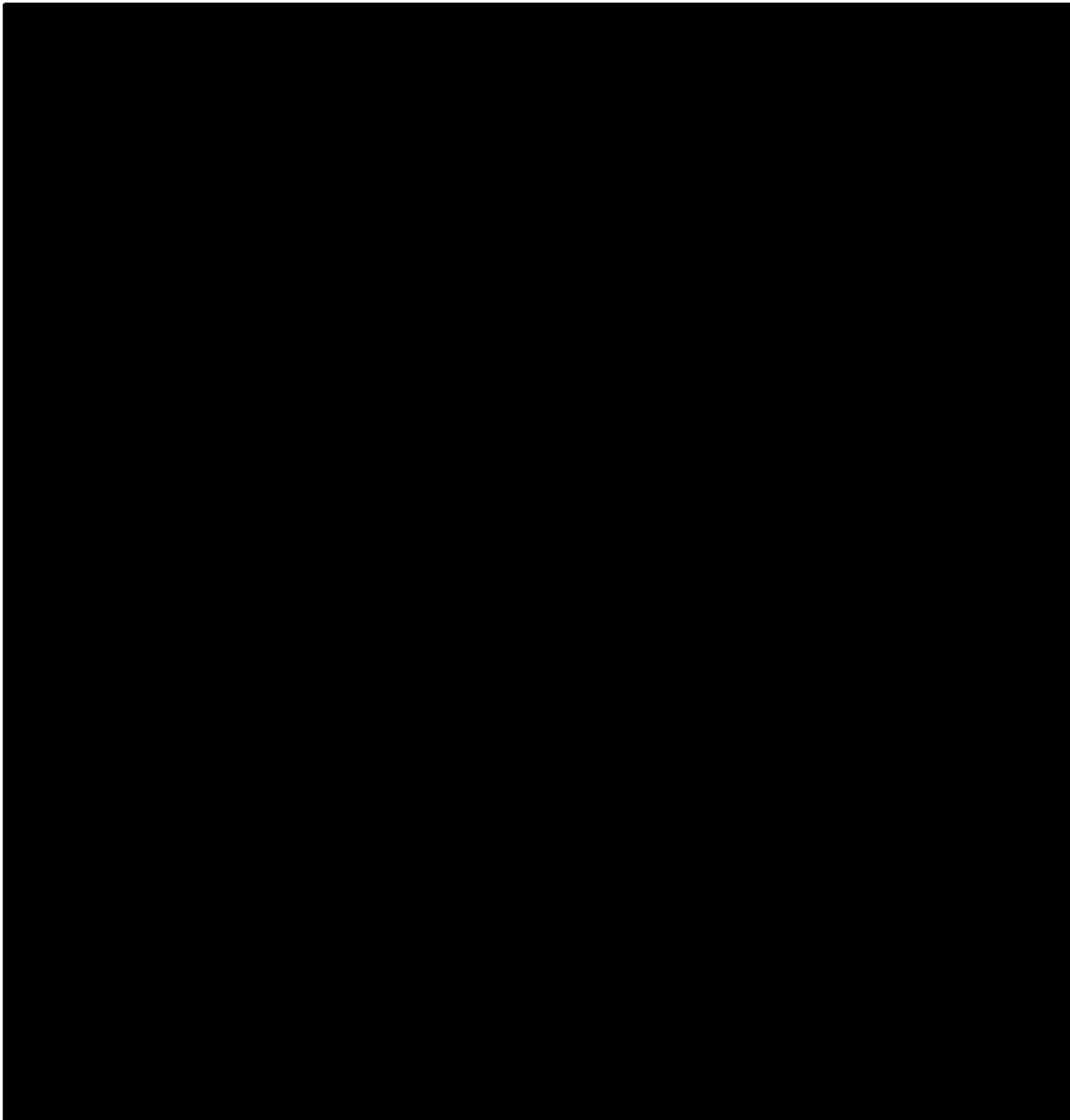
6) the # / 9 should also update after each set of questions





FTC-JERK00039832

CX0666-003



Talkative
Egotistic
Empathetic<=:p>
Apprehensiv=
Unconventio=al
Kind
Rigid<=:o:p>
Impatient
Sympathetic=:o:p>
Reserved

Adventureso=e
Uncaring
Quiet<=o:p>
Sarcastic
Concerned
Distant
Competitive=o:p>
Apologetic<=:p>
Outgoing
Independent=o:p>
Sensitive
Meek
Meticulous<=:p>
Suspicious<=:p>
Fun Loving
Help-Seekin=
Charitable<=:p>
Neighborly<=:p>
Achieving
Approval-se=king
Self-blamin=
Precise
Guarded
Carefree
Dependent
Comforting<=:p>
Affiliative=o:p>
Ambitious
Status-cons=ious
Accurate
Defensive
Joking=/o:p>
Defenseless=o:p>
Consoling
Hospitable<=:p>
Goal-orient=d
Seeks attention
Obedient
Responsible=o:p>
Wary
Playful
Trusting
Protective<=:p>
Loyal<=o:p>
Striving
Seeks recognition
Yielding
Tidy
Secretive
Pleasure-Se=king
Insecure
Nurturing
Individuali=tic
Accomplishi=g